



# QUALITY POLICY

IFAS Group aims to be the number one company of choice for the provision of security services in AUSTRALIA and beyond.

We will achieve this by providing and continually improving client services in a professional manner, selecting, training and supporting our staff accordingly. All IFAS Group staff are to be made aware of this policy and the interaction with our key performance indicators when joining the company.

We will to our best to meet all of the requirements and expectations of each and every customer and will insist that our staff provide the same high standard.

We will support this commitment through the communication, training and development of our staff to ensure that our company goals and quality objectives are understood, implemented and maintained in accordance with and compliance to ISO 9001.

To ensure the achievements of the above objectives, we remain committed to continually improve our services and processes through the establishment of measurable quality objectives with set targets and the collection and analysis of data for these objectives to determine areas for taking preventive actions for improvement.